

# Member Share Drafts

## Technical and Service Excellence

Northwest Corporate successfully integrates the technical aspect of the item processing business with the member-focused service of the credit union world. We are able to manage all the processing aspects of your member share draft program allowing you more quality time with your member.

Our item processing center offers high-speed capture, imaging, and a full-service operation at very affordable costs for credit unions. We provide image files via a secure Internet connection and make them available to you with a few clicks of a mouse.

Because of our constant investments in technology and staff, we are able to meet the needs of credit unions of all sizes, while complying with changes in the regulatory environment. Our commitment is to ensure the timely arrival of your daily files and speedy resolution of any adjustments you may have. We are proud to say we have never missed a day of processing, and we meet all Federal Reserve Bank Northwest Corporate requirements. Member Share Drafts also offers:

- ❖ Guaranteed exceptional member service
- ❖ Timely processing of files
- ❖ Secure Internet technology
- ❖ Online image retrieval via NW Fetch
- ❖ Dedicated research staff on-site to manage adjustments
- ❖ Assistance with balancing and reconciliation
- ❖ On-going training and support to your staff
- ❖ Regulation CC compliance
- ❖ Fast funds availability for increased liquidity
- ❖ Earning potential on every dollar
- ❖ Business on your terms
- ❖ Your members get faster response with crisp, clear image copies
- ❖ Your staff can spend time with your members instead of handling back-office work and compliance

For more information, call Northwest Corporate Federal Credit Union toll-free at 888.688.6788, or visit our website at [www.nwcorporate.org](http://www.nwcorporate.org)